

Privacy Policy

Customer's privacy is important to Bank of Baroda. This is why we are committed to the Privacy Promise for Consumers, which is as follows

Bank of Baroda's Privacy Promise for Consumers:

While information is the cornerstone of our ability to provide superior service, our most important asset is our customers' trust. Keeping customer information secure, and using it only as our customers would want us to, is a top priority for all of us at Bank of Baroda. Here then, is our promise to our individual customers:

We will safeguard, according to strict standards of security and confidentiality, any information our customers share with us.

We minimize the collection and use of customer information to secure superior service to our customers.

Personal information

Personal information is information that identifies you as an individual, such as your name, mailing address, email address, etc. Personal information is only obtained when you voluntarily provide the information to us. We use personal information to better understand your needs and interests and to provide you with better service.

Once you choose to provide us with personal information, you can be assured it will be used only for the intent it was collected for.

Non-Personal Information

Non-Personal information is information that does not identify you as an individual, such as your browser type, IP Address, the URL of the previous web site you visited, etc. We may automatically collect certain types of non-personal information from you when visiting our site. This helps us to understand the usage of our site and demographics of our visitors.

We will not reveal customer information to any external organization unless we have previously informed the customer in disclosures or agreements, have been authorized by the customer, or are required by law.

Whenever we hire other organizations to provide support services, we will require them to conform to our privacy standards and to allow us to audit them for compliance.

We will continuously assess ourselves to ensure that customer privacy is respected.