



बैंक ऑफ बड़ौदा **Bank of Baroda**

BCC:ISD:110:16:60

Date: 09th February 2018

The Vice-President, B S E Ltd., Phiroze Jeejeebhoy Towers Dalal Street Mumbai - 400 001 BSE CODE-532134	The Vice-President, National Stock Exchange of India Ltd. Exchange Plaza, Bandra Kurla Complex, Bandra (E) Mumbai - 400 051 CODE-BANKBARODA
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Dear Sir/ Madam,

Re: Bank of Baroda - Outcome of the Board Meeting pursuant to Regulation 30 of SEBI (LODR) Regulations, 2015

We refer to our notification No. BCC:ISD:110:16:36 dated 29th January 2018 advising the date of Board Meeting read with further Notice No. BCC:ISD:110:16:46 dated 02nd February 2018. We now advise the outcome of the Board Meeting as under:

The Board of Directors of Bank of Baroda at its meeting held today i.e. 09th February 2018 *interalia*:


1. Considered and approved the Unaudited (Reviewed) Standalone Financial Results of the Bank together with relevant segment reporting, for the Quarter / Nine Months ended 31st December 2017 pursuant to Regulation 33 and other applicable Regulations of SEBI (LODR) Regulations, 2015. A copy of the Unaudited (Reviewed) Standalone Financial Results in prescribed formats including Segment Reporting etc., duly signed along with the Limited Review Reports by Auditors is enclosed. A copy of Press Release is also enclosed.
2. Considered and approved the issuance of equity shares on a Preferential Basis to Government of India upto Rs. 5,375 Crore upto such number of equity shares of Rs. 2 each (Rupees Two only) for cash at a premium to be determined in accordance with SEBI ICDR Regulations, subject to approval from RBI/GOI/other regulatory authority.
3. Approved convening of an Extra-ordinary General Meeting of Shareholder for approval of issuance of Equity Share to Government of India on preferential basis as per details given below:

EGM Date	Tuesday, 13th March 2018
Time	10.00 a.m.
Venue	Sir Sayaji Rao Nagargriha, Vadodara Mahanagar, Seva Sadan, T. P. - 1, F. P. 549/1, Near GEB Colony, Old Padra Road, Vadodara - 390 020

The Meeting concluded at 4:45 p.m.

We request you to take a note of the above pursuant to relevant Regulation/s of SEBI (LODR) Regulations, 2015 and upload the information on your website.

Yours faithfully,


K Venkateswarlu
General Manager
Secretary to Board

Encl. - As Above



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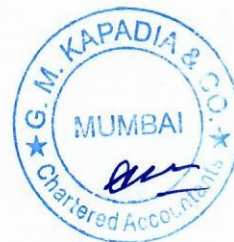
Head Office: Baroda House, P B No.506, Mandvi, Baroda- 390006

Corporate Office: C-26, G-Block, Bandra Kurla Complex, Bandra (E), Mumbai- 400051

Un-audited Financial Results (Standalone) for the Quarter/ Nine Months Ended 31st December, 2017

(₹ in lacs)

Sr. No.	Particulars	Quarter Ended			Nine Months Ended		Year Ended
		31.12.2017	30.09.2017	31.12.2016	31.12.2017	31.12.2016	31.03.2017
		Reviewed	Reviewed	Reviewed	Reviewed	Reviewed	Audited
1	Interest earned (a)+(b)+(c)+(d)	1130324	1075333	1040608	3260928	3132477	4219993
	(a) Interest /discount on advances / bills	753268	714575	673647	2161293	2073829	2752393
	(b) Income on investments	272071	249178	271859	763945	774644	1059633
	(c) Interest on balances with Reserve Bank of India and other inter bank funds	42854	75887	52057	203210	123727	199086
	(d) Others	62131	35693	43045	132480	160277	208881
2	Other Income	167304	173706	177496	496125	478078	675806
3	Total Income (1 + 2)	1297628	1249039	1218104	3757053	3610555	4895799
4	Interest Expended	690921	703280	727172	2108977	2139322	2868652
5	Operating Expenses (a)+ (b)+ (C)	241696	241575	231411	714070	675743	929640
	(a) Employees cost	111042	121314	113891	333838	341553	463777
	(b) Rent, Taxes & Lighting	25737	25901	22373	74265	68231	93998
	(c) Other operating expenses	104917	94360	95147	305967	265959	371865
6	Total Expenditure (4+5) excluding provisions and contingencies	932617	944855	958583	2823047	2815065	3798292
7	Operating Profit (3-6) before Provisions and Contingencies	365011	304184	259521	934006	795490	1097507
8	Provisions (other than tax) and Contingencies	342651	232935	207950	812391	587941	850238
	of which provisions for Non-performing Asset	315528	184722	163782	715919	525471	767978
9	Exceptional Items	0	0	0	0	0	0
10	Profit (+) / Loss (-) from Ordinary Activities before tax (7-8-9)	22360	71249	51571	121615	207549	247269
11	Provision for Taxes	11182	35713	26304	54562	84708	108956
12	Net Profit (+) / Loss (-) from Ordinary Activities after tax (10-11)	11178	35536	25267	67053	122841	138313
13	Extraordinary items (net of tax expenses)	0	0	0	0	0	0
14	Net Profit (+) / Loss (-) for the period (12-13)	11178	35536	25267	67053	122841	138313
15	Paid-up equity share capital (Face Value of ₹2 each)	46209	46209	46209	46209	46209	46209
16	Reserve excluding Revaluation Reserve	--	--	--	--	--	3626520
17	Analytical Ratios						
i)	Percentage of shares held by Government of India	58.70	59.24	59.24	58.70	59.24	59.24
ii)	Capital Adequacy Ratio(%) -Basel-III	11.55	11.64	12.55	11.55	12.55	12.24
a	CET 1 Ratio (%)	8.28	8.39	9.28	8.28	9.28	8.98
b	Additional Tier 1 Ratio (%)	1.24	1.22	0.76	1.24	0.76	0.96
iii)	Earnings Per Share						
	Basic and diluted EPS before and after Extraordinary items, net of tax expenses (not annualized) [in ₹.]	0.49	1.54	1.10	2.91	5.33	6.00
iv)	NPA Ratios						
(a)	Gross NPA	4848044	4630683	4264240	4848044	4264240	4271870
	Net NPA	1985215	1957262	1900633	1985215	1900633	1808018
(b)	% of Gross NPA	11.31	11.16	11.40	11.31	11.40	10.46
	% of Net NPA	4.97	5.05	5.43	4.97	5.43	4.72
v)	Return on Assets (annualized) %	0.07	0.21	0.15	0.13	0.24	0.20



Notes forming part of the un-audited financial results for the Quarter/ Nine Months Ended 31st December, 2017

- 1 The above financial results have been reviewed by the Audit Committee of Board and approved by the Board of Directors in their meetings held on 9th Feb, 2018. The same have been subjected to a Limited Review by the Statutory Central Auditors of the Bank, in line with the guidelines issued by the Reserve Bank of India (RBI) and as per the requirement of Listing Agreement with Stock Exchanges in India.
- 2 The above results for the quarter / nine months ended 31st Dec 2017 have been prepared, following the same accounting policies as those followed in the annual financial statements for the year ended 31st March, 2017, except as mentioned in note (7) below.
- 3 The financial results for the quarter / nine months ended 31st Dec 2017 have been arrived at after considering provision for Non-performing Assets, Standard Assets, Restructured Assets and depreciation / provision for Investments on the basis of prudential norms and specific guidelines issued by the RBI. The Bank has made provision @ 20% on the Secured Sub-standard Advances as against the Regulatory requirement of 15%.
- 4 In terms of RBI Circular DBOD.BP.BC.2/21.06.201/2013-14 dated 01.07.2013, Banks are required to make Pillar 3 disclosure under Basel- III Capital Regulations. These details are being made available on our website "www.bankofbaroda.com". These disclosures have not been subjected to Review by the auditors.
- 5 Non Performing Loan Provisioning Coverage Ratio is 68.03 % as on 31st Dec 2017.
- 6 In compliance with the RBI circular No.DBR.No.BP.BC.64/21.04.048/2016-17 dated 18.04.2017, bank has made an additional provision of ₹6.57 Crs for the quarter ended Dec 2017 (₹135.67 Crs for the nine months ended 31st December 2017) in respect of standard advances to stressed sectors of the economy
- 7 Due to change in the method of appropriation of recovery in NPA accounts, where recoveries are now being adjusted against interest reversed, unapplied interest and lastly in principal as against the earlier method of adjusting recoveries against interest reversal, principal and then unapplied interest. Additional income of ₹67 crs (net of tax and provisions) for the quarter and ₹160 crs (net of tax and provisions) for the nine months ended 31 st December 2017 has been recognised.
- 8 In compliance with RBI directives, during the quarter ended 31st Dec 2017, bank has made a provision of ₹145 crs (During the year ₹308 crs) under Insolvency and Bankruptcy code (IBC). Remaining ₹857 crs will be provided in next quarter as permitted under RBI directions.
- 9 Details of Investor's complaints for the quarter ended 30.09.2017: Pending at Beginning: 0; Received: 152; Disposed off: 152; Closing:0
- 10 Statement of Assets & Liabilities is as under:-

	As on 31st December 2017	As on 31st December 2016	As on 31st March 2017
	Reviewed	Reviewed	Audited
(₹ In Lacs)			
CAPITAL & LIABILITIES			
Capital	46209	46209	46209
Reserves and Surplus	4017502	4059655	3984116
Deposits	57326523	58985891	60167517
Borrowings	4529174	3182002	3061144
Other Liabilities and Provisions	2363019	2421064	2228556
TOTAL	68282427	68694821	69487542
ASSETS			
Cash and Balances with Reserve Bank of India	2236257	2882355	2278021
Balances with Banks and Money at Call and Short Notice	6500799	9758396	12768970
Investments	16356695	17823060	12963054
Advances	39938076	34996011	38325922
Fixed Assets	548076	600336	575837
Other Assets	2702524	2634663	2575738
TOTAL	68282427	68694821	69487542

- 11 The figures of previous period have been regrouped / rearranged, wherever necessary, so as to make them comparable with those of the current period.



Segment reporting for the Quarter / Nine Months Ended 31st December, 2017

Part A-Business Segments

(₹ In Lacs)

Sr. No.	Particulars	Quarter Ended			Nine Months Ended		Year Ended (Standalone)
		31.12.2017	30.09.2017	31.12.2016	31.12.2017	31.12.2016	31.03.2017
		Reviewed	Reviewed	Reviewed	Reviewed	Reviewed	Audited
1	Segment Revenue						
	(a) Treasury Operations	412537	442873	471694	1290029	1284387	1757151
	(b) Wholesale Banking	452734	478490	433895	1386716	1397629	1882497
	(c) Retail Banking	399710	327676	312288	1047661	888463	1196705
	(d) Other Banking Operations	32647	0	227	32647	40076	59446
	Total Revenue	1297628	1249039	1218104	3757053	3610555	4895799
2	Segment Results						
	(a) Treasury Operations	68972	97706	142759	238510	355634	477184
	(b) Wholesale Banking	(29596)	(29398)	(109411)	(60985)	(175176)	(287970)
	(c) Retail Banking	23188	58156	84222	111734	178210	244463
	(d) Other Banking Operations	24111	0	(35)	24111	29997	43850
	Total	86675	126464	117535	313370	388665	477527
	Unallocated Expenditure	64316	55214	65964	191755	181116	230257
	Profit before Tax	22359	71250	51571	121615	207549	247270
	Provision for Tax	11181	35714	26304	54562	84708	108956
	Net Profit	11178	35536	25267	67053	122841	138314
3	Segment Assets						
	(a) Treasury Operations	26103465	26797508	30908223	26103465	30908223	28324071
	(b) Wholesale Banking	28437821	27895418	26267797	28437821	26267797	29102091
	(c) Retail Banking	12618437	11839968	10323086	12618437	10323086	10975447
	(d) Other Banking Operations	-	-	-	-	-	-
	(e) Unallocated	1122704	1158689	1195715	1122704	1195715	1085933
	Total Assets	68282427	67691583	68694821	68282427	68694821	69487542
4	Segment Liabilities						
	(a) Treasury Operations	24549962	25181248	29060850	24549962	29060850	26681255
	(b) Wholesale Banking	26745393	26212939	24697781	26745393	24697781	27414150
	(c) Retail Banking	11867473	11125855	9706079	11867473	9706079	10338863
	(d) Other Banking Operations	-	-	-	-	-	-
	(e) Unallocated	1055888	1088804	1124247	1055888	1124247	1022949
	Total Liabilities	64218716	63608846	64588957	64218716	64588957	65457217
5	Capital Employed						
	(a) Treasury Operations	1553503	1616260	1847373	1553503	1847373	1642816
	(b) Wholesale Banking	1692428	1682479	1570017	1692428	1570017	1687941
	(c) Retail Banking	750964	714113	617007	750964	617007	636583
	(d) Other Banking Operations	-	-	-	-	-	-
	(e) Unallocated	66816	69885	71467	66816	71467	62985
	Total Capital Employed	4063711	4082737	4105864	4063711	4105864	4030325

Part- B : Geographic Segments

Sr. No.	Particulars	Quarter Ended			Nine Months Ended		Year Ended
		31.12.2017	30.09.2017	31.12.2016	31.12.2017	31.12.2016	31.03.2017
		Reviewed	Reviewed	Reviewed	Reviewed	Reviewed	Audited
1	Revenue						
	(a) Domestic	1171113	1129473	1090973	3387209	3225434	4378754
	(b) International	126515	119566	127131	369844	385121	517045
	Total	1297628	1249039	1218104	3757053	3610555	4895799
2	Assets						
	(a) Domestic	51944946	50717291	49815362	51944946	49815362	49240063
	(b) International	16337481	16974292	18879459	16337481	18879459	20247479
	Total	68282427	67691583	68694821	68282427	68694821	69487542

Notes on Segment Reporting :

- As per guidelines of the RBI on compliance with Accounting Standards, the Bank has adopted "Treasury Operations", Wholesale, Retail and "Other Banking Operations" as Primary business segments and "Domestic" and International as secondary / geographic segments for the purpose of compliance with AS-17 on Segment Reporting issued by ICAI.
- Segment revenue represents revenue from external customers.
- Capital employed for each segment has been allocated proportionate to the assets of the segment.
- The figures of previous period / year have been regrouped / rearranged wherever necessary so as to make them comparable with those of the current period.



Papia Sengupta
Papia Sengupta
Executive Director

Ashok Kumar Garg
Ashok Kumar Garg
Executive Director

Mayank K Mehta
Mayank K Mehta
Executive Director

P S Jayakumar
P S Jayakumar
Managing Director & CEO

Ravi Venkatesan
Ravi Venkatesan
Chairman

Place : Mumbai
Date : 9th Feb 2018



M/s Kalyaniwalla & Mistry LLP Chartered Accountants	M/s Singhi & Co. Chartered Accountants
M/s G M Kapadia & Co.. Chartered Accountants	M/s S R Dinodia & Co. LLP Chartered Accountants

Limited Review Report

The Board of Directors

Bank of Baroda

Mumbai

We have reviewed the accompanying statement of unaudited financial results of Bank of Baroda ('the Bank') for the quarter and nine months ended December 31, 2017. These statements are the responsibility of the Bank's Management and have been reviewed by the Audit Committee of the Board and approved by the Board of Directors at their respective meeting held on February 9, 2018. Our responsibility is to issue a report on these financial statements based on our review. Further, as stated in note 4, the disclosures relating to "Pillar 3 disclosures under Basel III Capital Requirements" on the Bank's website and in respect of which link is prescribed in the aforesaid statement have not been reviewed by us.

We conducted our review in accordance with the Standard on Review Engagement ('SRE') 2410, "Review of Interim Financial Information performed by the independent Auditors of the Entity" issued by the Institute of Chartered Accountants of India. This standard requires that we plan and perform the review to obtain moderate assurance as to whether the accompanying statement of unaudited financial results is free of material misstatement. A review of Financial Results consists principally of applying analytical procedures to financial data and making enquiries of persons responsible for financial and accounting matters. It is substantially less in scope than an audit conducted in accordance with the generally accepted auditing standards, the objective of which is the expression of an opinion regarding the financial statements taken as a whole. Accordingly, we do not express an audit opinion.

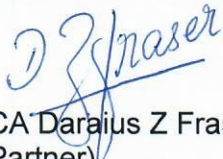





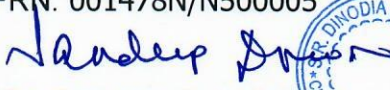

The financial results incorporate the relevant returns of 20 branches reviewed by us, 28 foreign branches reviewed by local auditors specially appointed for this purpose and unreviewed returns in respect of 5344 branches which includes 21 Foreign Branches. In the conduct of our review, we have taken note of the review reports in respect of non-performing assets submitted by the concurrent auditors of 115 branches to the Bank Management. These review reports cover 65.50% percent of the advances portfolio of the bank and 65.07% of Non-Performing Assets of the Bank.



M/s Kalyaniwalla & Mistry LLP Chartered Accountants	M/s Singhi & Co. Chartered Accountants
M/s G M Kapadia & Co.. Chartered Accountants	M/s S R Dinodia & Co. LLP Chartered Accountants

Apart from these review reports, in the conduct of our review, we have also relied upon various returns received from the branches of the bank.

Based on our review as aforesaid, nothing has come to our attention that causes us to believe that the accompanying statement of unaudited financial results prepared in accordance with applicable accounting standards and other recognized accounting practices and policies has not disclosed the information required to be disclosed in terms of Regulation 33 of the SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015 read with RBI circular (2016-17/29 dated 28th July 2016 with respect to half yearly / quarterly review of the Public Sector Banks) including the manner in which it is to be disclosed, or that it contains any material misstatement or that it has not been prepared in accordance with the relevant prudential norms issued by the Reserve Bank of India in respect of income recognition, asset classification, provisioning and other related matters.

<p>For Kalyaniwalla & Mistry LLP. Chartered Accountants FRN:104607W / W100166</p>   <p>(CA Daraius Z Fraser) (Partner) M. No.042454</p>	<p>For Singhi & Co. Chartered Accountants FRN: 302049E</p>   <p>(CA S Chandrasekhar) (Partner) M. No.007592</p>
<p>For G M Kapadia & Co. Chartered Accountants FRN: 104767W</p>   <p>(CA Atul Shah) (Partner) M. No. 039569</p>	<p>For S R Dinodia & Co. LLP. Chartered Accountants FRN: 001478N/N500005</p>   <p>(CA Sandeep Dinodia) (Partner) M. No.083689</p>

Place: Mumbai

Date: February 9, 2018

Press Release

BANK OF BARODA ANNOUNCES FINANCIAL RESULTS
FOR Q3FY 2018 AND 9M (Apr-Dec 2017)

Highlights (Standalone Basis)

- **Improving operating performance: Operating profit of INR 3,650 crore during Q3 FY18 registering YoY growth of 40.66%, driven by both Interest and Fee Income.**
- **Loan growth– Domestic credit registered YoY growth of 16.38 % driven by retail loans growth of 33.37% and within retail loans, home loan growth of 44.33%.**
- **Cost of Deposits (Domestic) declines by 21 bps. Yield on Advances (Domestic) improves by 20 bps. Net Interest Margin (NIM) for global and domestic operations improves by 41 bps & 56 bps respectively**
- **Cost to Income Ratio improves to 39.84% from 44.26% last quarter.**
- **Net NPA ratio declines from 5.43% in Q3 FY 17 to 4.97% in Q3 FY 18.**
- **Impaired assets – GNPA plus Restructured Standard Assets and Net NPA plus Restructured Standard Assets declined by INR 528 crore and INR 2,422 crore respectively during the quarter.**
- **Provision Coverage Ratio (PCR) including TWO improved to 68.03% in Q3 FY 18 from 64.50% in Q3 FY 17.**
- **PCR excluding TWO improved to 59.05% in Q3 FY 18 from 55.43% in Q3 FY 17.**
- **Continued focus on recovery and collections.**
- **Capital Adequacy Ratio continues to be above regulatory requirements with CRAR (Basel III) at 11.55%; Tier - I at 9.52% and CET - I at 8.28 %.**
- **Bank's transformation journey continues as per plan.**

Bank of Baroda announced its results for the Quarter and Nine Months ended on December 31, 2017, following the approval of these by its Board of Directors on February 9, 2018.

Results at a Glance (Standalone Basis)

All figures in INR crore

Particulars	Quarterly Results			Nine months Results		
	Q3 FY 18	Q3 FY 17	% Change	Apr-Dec 17	Apr-Dec 16	% Change
Total Income	12,976	12,181	6.53	37,570	36,106	4.05
Interest Income	11,303	10,406	8.62	32,609	31,325	4.10
Interest Expenses	6,909	7,272	(4.99)	21,090	21,393	(1.42)
Net Interest Income	4,394	3,134	40.20	11,519	9,932	15.98
Other Income	1,673	1,775	(5.75)	4,961	4,781	3.76
Total Expenses	9,326	9,586	(2.71)	28,231	28,151	0.28
Operating Expenses	2,417	2,314	4.45	7,141	6,757	5.68
<i>of which,</i> Employee Cost	1,110	1,139	(2.55)	3,338	3,416	(2.28)
Operating Profit	3,650	2,595	40.66	9,340	7,955	17.41
Provision for NPA	3,155	1,638	92.61	7,159	5,255	36.23
Provision for Tax	112	263	(57.41)	546	847	(35.54)
Net Profit	112	253	(55.73)	671	1,228	(45.36)

BUSINESS

- The Bank's **Total Business** stood at **INR 9,72,645 crore** as at Dec 31, 2017 up by **3.49 %** from **INR 9,39,819 crore** as at Dec 31, 2016.
- **Total Deposits** stood at **INR 5,73,265 crore** as at Dec 31, 2017 as against **INR 5,89,859 crore** as at Dec 31, 2016.
- **Domestic Deposits** stood at **INR 4,43,469 crore** as at Dec 31, 2017 up by **1.22 %** from **INR 4,38,104 crore** as at Dec 31, 2016. **Low Cost CASA Deposits (Domestic)** registered a growth of **1.50 %** YoY.
- Percentage of **CASA deposits to Total Domestic Deposits** as at Dec 31, 2017 was **40.57%** up from **40.46%** as at Dec 31, 2016.
- **Total Advances (Net)** at **INR 3,99,380 crore** as at Dec 31, 2017 increased by **14.12%** from **INR 3,49,960 crore** as at Dec 31, 2016. **Domestic advances (net)** grew by **16.38 %** to **INR 2,90,977 crore** as at Dec 31, 2017 from **INR 2,50,033 crore** as at Dec 31, 2016 driven by retail loan growth of **33.37%** and within retail loan, home loan growth of **44.33%**.

- The Bank's **International Business** contributed 24.49% to the Bank's Total Business against 24.98% as at Sept 30, 2017.

OPERATING PERFORMANCE

- The Bank's **Total Income** at **INR 12,976 crore** in Q3 FY 18 increased by **6.53%** y-o-y. **Net Interest Income** stood at **INR 4,394 crore** up by **40.20%** y-o-y. **Other Income** stood at **INR 1,673 crore**.
- The Bank's **Total Expenses** stood at **INR 9326 crore** in Q3 FY 18. The interest expenses stood at **INR 6,909 crore**.
- **Net Interest Margin (NIM)** improved by **41 bps** to **2.72%** in Q3 FY 18 from **2.31%** during last quarter. NIM for Domestic operations improved by **56 bps** to **3.24%** from **2.68%** as compared to last quarter.
- **Cost to Income Ratio** improved to **39.84 %** from **44.26%** last quarter
- The Bank's **Operating Profit** was **INR 3,650 crore** in Q3 FY 18 registering **YoY growth of 40.66%**.
- The Bank posted a **Net Profit** of **INR 112 crore** for Q3 FY 18.

ASSET QUALITY

- **Gross NPA (GNPA)** of the Bank stood at **INR 48,480 crore** as on December 31, 2017 as compared to **INR 46,307 crore** as on Sept 30, 2017.
- **Impaired assets** - GNPA plus Restructured Standard Assets and Net NPA plus Restructured Standard Assets decreased from **INR 58,029 crore** and **INR 31,295 crore** as on September 30, 2017 to **INR 57,501 crore** and **INR 28,873 crore** as on December 31, 2017 respectively.
- **GNPA ratio** improved from **11.40%** in **December 2016** to **11.31%** in **December 2017**.
- **Net NPA ratio** improved from **5.43%** in **December 2016** to **4.97%** in **December 2017**.
- The **Provision Coverage Ratio (PCR)** including **TWO** improved to **68.03%** in **December 2017** from **64.50%** in **December 2016**. **PCR excluding TWO** also improved to **59.05%** in **December 2017** from **55.43%** in **December 2016**.

CAPITAL ADEQUACY

Capital Adequacy Ratio of the Bank continues to be above regulatory norms. The **CRAR** on standalone basis (**Basel III**) was **11.55%** as at December 31, 2017. Out of this, the **Tier 1** capital was **9.52%** and **CET 1** Capital was **8.28%**.

TRANSFORMATION OF THE BANK

The execution of various strategic initiatives continues to be underway as part of Project Navoday – the Bank’s comprehensive business transformation that seeks to deliver a differentiated world-class customer experience. It aims at improved market share, quality business growth, portfolio diversification and enhanced fee income, with cutting edge digitization of processes, while ensuring due focus is accorded to compliance and controls.

Roll out of various strategic initiatives under Project Navoday continues to transform the Bank. Steps undertaken in retail and corporate banking have started yielding the results in terms of customer convenience, increased offering in terms of bouquet of products to the customers and quality business growth with improved operating performance. New products have been launched which include Supply Chain Financing and Cash Management to meet the requirements of the customers.

Steps taken on digital front have helped in ease of operations for the customers as well as operating staff. Bank has set up a National Shared Services Centre (NSSC) at GIFT City, Gandhinagar and number of processes have been centralized to improve efficiency and control environment. Its coverage in terms of processes and geographies covered continues to expand.

The execution of Project WeLead – a comprehensive leadership development program anchored on behavioural competencies, is continuing as per plan across four parallel tracks, which cover high-potential talent at every level in the Bank.

The Bank is also progressing on the strengthening of the performance management system as part of ‘Sparsh Plus’, aided by the best-in-class technology and digital tools.

In summary, the Bank’s transformation journey is aimed at enhancing shareholder value by focusing on increasing customer and employee satisfaction.

February 9, 2018
Mumbai



About Bank of Baroda

Bank of Baroda (“The Bank”) established on July 20, 1908 is an Indian state-owned banking and financial services organization, headquartered in Vadodara (earlier known as Baroda), in Gujarat, India.

Bank of Baroda is one of India’s largest banks with a strong domestic presence spanning 5,458 branches and 10,027 ATMs and Cash Recyclers supported by self-service channels. The Bank has a significant international presence with a network of 105 branches/ offices subsidiaries, spanning 23 countries. The Bank has wholly owned subsidiaries including BOB Financial Solutions Limited (erstwhile BOB Cards Ltd.) and BOB Capital Markets. Bank of Baroda also has joint ventures for life insurance with India First Life Insurance and for asset management with Baroda Pioneer Asset Management. The Bank owns 98.57% in The Nainital Bank. The Bank has also sponsored three Regional Rural Banks namely Baroda Uttar Pradesh Gramin Bank, Baroda Rajasthan Gramin Bank and Baroda Gujarat Gramin Bank.

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